

DESCRIPTIONS	K-KARE BASIC	K-KARE REMOTE	K-KARE COMPLETE
KDI K-Kare System Tray Tool	✓	✓	✓
24x7 System Monitoring	✓	✓	✓
Antivirus & Spyware Protection	✓	✓	✓
Online Custom Client Portal	✓	✓	✓
Critical Event Alerting	✓	✓	✓
Monthly Network Health Reports	✓	✓	✓
Executive Summary Report	✓	✓	✓
Server Stability Monitoring	✓	✓	✓
Server & Workstation System Checks	✓	✓	✓
Patch Management	✓	✓	✓
Software Updates	✓	✓	✓
Daily Firewall Monitoring	✓	✓	✓
Network Speed and Connectivity	✓	✓	✓
Bandwidth Monitoring	✓	✓	✓
Assest Tracking & Inventory	✓	✓	✓
File Size Management & Check	✓	✓	✓
Event Log Checks	✓	✓	✓
Route/Firewall Monitoring	✓	✓	✓
Invalid Login Monitoring	✓	✓	✓
Disk Health Check	✓	✓	✓
Disk Space Consumption Check	✓	✓	✓
Windows Service Monitoring	✓	✓	✓
Web Page Monitoring	✓	✓	✓
Virtual Server Health Check	✓	✓	✓
Adding and Removing Users		✓	✓
Virus/Spyware Removal and Cleaning		✓	✓
Vendor Liaison Service		✓	✓
Unlimited Remote Phone and Support Sessions		✓	✓
Hardware Warranty Management and Support			✓
Quarterly Review and Planning Meeting			✓
Virtual CIO Service			✓
Unlimited Remote Phone/Support Sessions and Onsite Support			✓
Web Content Filtering and Reporting	optional	optional	optional
Cloud Backup	optional	optional	optional
Hosted Exchange Email Services	optional	optional	optional
Mobile Device Management	optional	optional	optional
Email Virus and Spam Filtering	optional	optional	optional
Mangaged Print Services (MPS)	optional	optional	optional
Managed Scanner Services (MSS)	optional	optional	optional
Cloud Fax Server	optional	optional	optional